



EXHAUST SYSTEM GUARANTEE

General Statement of Guarantee

We guarantee the Powerflow stainless steel exhaust system fitted to your vehicle for the period during which you remain the registered keeper of the vehicle, and whilst the vehicle remains in a roadworthy condition, or for the period stated in Clause 1 below for specific items. All guarantees are subject to the conditions and limitations set out below. Your statutory rights are not affected by this guarantee.

Maintenance Requirements

Your Powerflow exhaust system requires no special maintenance, and *provided that you maintain your vehicle in accordance with the manufacturer's instructions*, will give you a lifetime of trouble free service.

Claims under Guarantee

In the unlikely event of experiencing a defect in your Powerflow exhaust system, we will repair or replace at our option any defective part (See Clause 1). The vehicle must be returned (**STRICTLY BY APPOINTMENT**) to the depot where the system was built, or the nearest Powerflow depot if this is not practical. In order to make a claim *you are required to produce the original invoice and the registration document for the vehicle*. If physical or contamination damage to the system is evident you may also be asked to provide proof of vehicle routine maintenance, or a current MOT certificate before any repairs are carried out under the guarantee. **All welding and workmanship is guaranteed by the original fitting centre.**

Clause 1 – Items excluded from Lifetime Guarantee

1. **Mechanical items**, including flexible couplings and knuckle joints are covered for a period of 12 months from the date of installation. (Please note Condition (2) below).
2. **Catalytic converters** are covered for a period of 12 months from the date of installation, subject to a complete 4 gas emissions test being presented and analyzed by Powerflow.
3. **Manifolds & Frontpipes** are covered for a period of 12 months from the date of installation.
4. **Rubber mountings** are covered for a period of 12 months from the date of installation.
5. **Repairs** or modifications to exhaust components or systems not made by ourselves *are not guaranteed*.
6. **Any other items** specifically noted as excluded on the original purchase invoice.

Please note that all guarantees are subject to the conditions and limitations set out below.

Conditions and Limitations of Guarantees

1. Surface discoloration or corrosion other than corrosion that results in leakage is not covered by the guarantee.
2. Damage caused to any part of the exhaust system as a direct or indirect result of worn engine mountings or excessive vibration is excluded from the guarantee.
3. Damage caused by physical impact of any kind, including impact with speed restriction bumps is not covered by the guarantee.
4. Damage caused as a result of the failure of a rubber mounting hanger is excluded from the guarantee, unless such failure occurs within a period of 12 months from the date of installation, and has not occurred as a result of impact or negligence.
5. Damage caused as a result of serious engine wear resulting in fuel or oil contamination to silencer materials invalidates the guarantee.
6. Non standard use of the vehicle (e.g. competition or circuit use) invalidates the guarantee.
7. Alterations or modifications carried out to the system by any third party invalidate the guarantee.
8. Repairs made by any third party will invalidate the guarantee.
9. This guarantee does not cover any form of consequential loss or damage howsoever caused.